



## JOB DESCRIPTION

<b>Job Title</b>	Support Worker – Level 1
<b>Accountable to</b>	Senior Support Worker
<b>Location</b>	Belong

### KEY OBJECTIVES

- Ensure that services provided meet with national and organisational standards and uphold the core values of Belong.
- Provide a support service to residents as identified in the care & support package, working within the limits of own competencies and responsibilities, which does not involve intimate care.

### Service Delivery

- Help to develop and maintain friendships and relationships between the residents and others (including relatives) internal and external to the home, ensuring professionalism and confidentiality.
- Support and enable residents to understand and meet their emotional, racial, cultural, and religious needs and preferences whilst maintaining privacy, dignity, and respect at all times.
- Support residents to look after their household by helping with housekeeping tasks.
- Ensure that residents are enabled to express their choices and independence as a valued member of the household.
- Involve residents in the development of their care and support packages, enabling them to make choices whilst ensuring as much independence as possible to do things for themselves.
- Support residents in accessing a variety of educational and leisure activities in accordance with identified need.
- Participate in the ongoing assessment, planning and evaluation of residents by observing and reporting changes.

### Team participation

- Contribute positively to the effectiveness and efficiency of the household team.
- Develop good working relationships with staff in the village and outside agencies.
- Ensure that the village is a safe place to live, work and visit following health & safety procedures.
- Respond to emergencies as appropriate.
- Carry out any other reasonable task as directed by the line manager.

### Learning & Development

- Undertake learning and development opportunities that have a legal or organisational requirement.
- Keep up to date with best practice as part of an ongoing personal development plan.
- Act as a mentor for any new staff as requested by the Support Manager.

## PERSON SPECIFICATION

**JOB TITLE**      Assistant Support Worker

<b>FACTORS</b>	<b>ESSENTIAL</b>	<b>DESIRABLE</b>
<b>Skills &amp; Abilities</b>	<ul style="list-style-type: none"><li>• Ability to undertake training relevant to role.</li></ul>	<ul style="list-style-type: none"><li>• Able to communicate clearly and concisely both written and verbal.</li></ul>
<b>Previous experience</b>		<ul style="list-style-type: none"><li>• Experience of caring for an individual with a disability or illness.</li><li>• Providing support to older people within a care setting.</li></ul>
<b>Qualifications/ knowledge</b>		<ul style="list-style-type: none"><li>• NVQ 2 (or equivalent) in Health and/ or Social Care or committed to achieving within 12 months of registering for award.</li></ul>
<b>Personal Qualities</b>	<ul style="list-style-type: none"><li>• Committed to the values of Person Centred Care.</li><li>• Flexible.</li><li>• Able to work as part of a team.</li><li>• Ability to complete work tasks to deadlines and to a specified standard.</li><li>• Demonstrate a caring manner &amp; empathy towards older people.</li></ul>	
<b>Special Requirements</b>		