



How are we doing?

We are committed to putting our customers first and would like to think we have exceeded your expectations.

It would be very much appreciated if you could spare some time to share with us your experience of using our facilities.




Belong 

What facility would you like to tell us about?

Facility: _____ Village: _____

[Date of visit: _____]

Please answer the following questions:

- | |  |  |  |
|---|---|---|---|
| 1. Do we offer you sufficient choice? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 2. Do you feel we offer good value for money? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 3. Are the staff helpful, friendly and welcoming? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 4. Is the environment clean and relaxing? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 5. Are the opening times suitable for your needs? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 6. Would you recommend this facility to your family or friends? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

My comments / suggestions are:

Please Tick if applicable

I wish you to contact me on the following telephone number / email address so that I can discuss my comments and suggestions in person.

[Name: _____]

[Telephone (inc. Dial Code): _____]

[Email: _____]

Thank you for your feedback

Please leave this card at reception

www.belong.org.uk

Tel: 0800 032 2266

Email: enquiries@belong.org.uk