



BELONG

AT HOME

BELONG AT HOME SOUTHPORT - KEY FACTS & PRICING INFORMATION

From 1st April 2026

Key facts:

- Belong at Home is a registered service, available to support people living in their own homes, within a Belong village apartment, or in the wider community.
- The service provides personal living support in the home and enables customers to go out in the community, for example, to take part in social activities, pursue hobbies or attend hospital appointments.
- This service is operated by Belong at Home Wigan and Southport, which is rated Good by the Care Quality Commission overall, with an Outstanding for 'Caring'; the report is available at: www.cqc.org.uk and via www.belongathome.org.uk.
- We are highly rated by our customers, with our average rating on homecare.co.uk 9.8 out of 10. Based on its consistently high customer feedback across all locations, Belong at Home has been listed in the homecare.co.uk Top 20 providers of domiciliary care in the UK for eight years running.
- We are specialists in supporting people with dementia to enjoy independence and a high quality of life.

Pricing information:

Areas	Weekday costs (Mon – Fri)		
	30 minutes	45 minutes	60 minutes
Southport Covering Birkdale and Southport	£25.75	£32.63	£39.50
	Weekend costs (Sat & Sun)		
	£26.25	£33.38	£40.50

- Costs are subject to a needs assessment and are confirmed in writing.
- Fees are payable monthly by direct debit.
- Rates are charged double on bank holidays and £1 per hour premium at weekends.
- Fee levels are reviewed annually, and any change is normally applied from 1st April (28 day written notice will be provided).



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Funding towards your home care costs

You may be eligible for a range of allowances and benefits to help with care and living costs. We will be able to signpost a number of information sources at this point if you need further assistance.

You can also find resources in the 'Advice' section of our website.

Key terms and conditions

Fees are reviewed annually on 1st April (28 day written notice will be provided). Fees will be confirmed and a contract with full terms and conditions will be provided at assessment. A copy can also be found on our website.

Admiral Nurse service

Belong offers a free Admiral Nurse service to Belong at Home customers and their family members and carers.

Belong's Admiral Nurses work across villages and appointments can be arranged via your home care team.

As mental health nurses specialising in dementia, Admiral Nurses provide individualised support for those medically diagnosed with any form of dementia.

Belong works in partnership with Dementia UK to provide its Admiral Nurse service, enabling nurses to access specialist dementia training and development.

Branch Contact Details

Belong at Home Southport operates out of our branch in Southport, which can be found at **4a Eastbank Street, Southport PR8 1DW**. Branch opening times are **10am to 5pm Monday to Friday** or you can call our care enquiry line **01704 338 100** to arrange an appointment or care assessment.

Find out more

Further information about the [Belong at Home service](#), [management team](#), and our detailed home care guide are available via our [website](#).

Alternatively, you can email us at homecare@belong.org.uk with any further questions you may have, and a member of the team will be happy to help.