

BELONG AT HOME CHESTER - KEY FACTS & PRICING INFORMATION

From 1st April 2025

Key facts:

- Belong at Home is a registered service, available to support people living in their own homes, within a Belong village apartment, or in the wider community.
- The service provides personal living support in the home and enables customers to go out in the community, for example, to take part in social activities, pursue hobbies or attend hospital appointments.
- Our home care services are rated Outstanding or Good by the Care Quality Commission; reports are available at www.cqc.org.uk and via www.belong.org.uk (note, the Chester service is awaiting CQC inspection following launch of service in December 2024).
- We are highly rated by our customers, with our average rating on homecare.co.uk 9.8 out of 10.
- We are specialists in supporting people with dementia to enjoy independence and a high quality of life.

Pricing information:

Areas	Costs		
	30 minutes	45 minutes	60 minutes
Chester and surrounding	£24.75	£31.13	£37.50

Fees are payable monthly in advance by direct debit.

Rates are charged double on bank holidays and £1 per hour premium at weekends.

Fee levels are reviewed annually, and any change is normally applied from 1st April (28 day written notice will be provided).

Funding towards your home care costs

You may be eligible for a range of allowances and benefits to help with care and living costs. We will be able to signpost a number of information sources at this point if you need further assistance.

You can also find resources in the 'Advice' section of our website.

Key terms and conditions

Fees are reviewed annually on 1st April (28 day written notice will be provided).

Fees will be confirmed and a contract with full terms and conditions will be provided at assessment. A copy can also be found on our website.

Admiral Nurse service

Belong offers a free Admiral Nurse service to Belong at Home customers and their family members and carers.

Belong's Admiral Nurses work across villages and appointments can be arranged via your home care team.

As mental health nurses specialising in dementia, Admiral Nurses provide individualised support for those medically diagnosed with any form of dementia.

Belong works in partnership with Dementia UK to provide its Admiral Nurse service, enabling nurses to access specialist dementia training and development.

Find out more

Further information about the Belong at Home service, management team, and our detailed home care guide are available via our website: <https://www.belong.org.uk/what-we-offer/belong-at-home/>

Alternatively, you can email us at: **homecare@belong.org.uk** with any further questions you may have, and a member of the team will be happy to help.